

# MEMORANDUM



**El Paso Health**  
HEALTH PLANS FOR EL PASOANS. BY EL PASOANS.

☒ STAR ☐ CHIP ☒ STAR+PLUS

**TO:** Valued Providers  
**FROM:** El Paso Health  
**DATE:** 05/19/2025  
**RE:** HHAeXchange System Survey Now Available

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The HHSC Electronic Visit Verification program invites HHAeXchange users to complete the EVV System Enhancement Requests survey. This is an opportunity to provide ideas to improve the HHAeXchange EVV System.

The survey should be completed by:

- Program Providers
- Financial Management Services Agencies
- Consumer Directed Services (CDS) employers
- Service Providers and CDS employees

The [EVV System Enhancement Requests Survey](#) is available through **June 30**.

Link to survey: [https://forms.office.com/pages/responsepage.aspx?id=Mnf5m7mCm0mxaqk-jr1Ta3pC4QIX\\_6dJmT1X10frpFBUMVJJTkFXSjRaMDZSSIAzMEMxRDJFTFkzQi4u&route=shorturl](https://forms.office.com/pages/responsepage.aspx?id=Mnf5m7mCm0mxaqk-jr1Ta3pC4QIX_6dJmT1X10frpFBUMVJJTkFXSjRaMDZSSIAzMEMxRDJFTFkzQi4u&route=shorturl)

Additional Information:

Email questions to HHSC EVV: [EVV@hhs.texas.gov](mailto:EVV@hhs.texas.gov)

If you have any questions regarding this communication please contact our Provider Relations team at 915-532-3778 or email us at [ProviderRelationsDG@elpasohealth.com](mailto:ProviderRelationsDG@elpasohealth.com).